



**New Student and
Family Programs**

Living the Knight Life

Campus Store

linktr.ee/ucfcampusstore



New Student and
Family Programs

Parking & Transportation Services

parking.ucf.edu



**New Student and
Family Programs**

police.ucf.edu



UCF Police Department

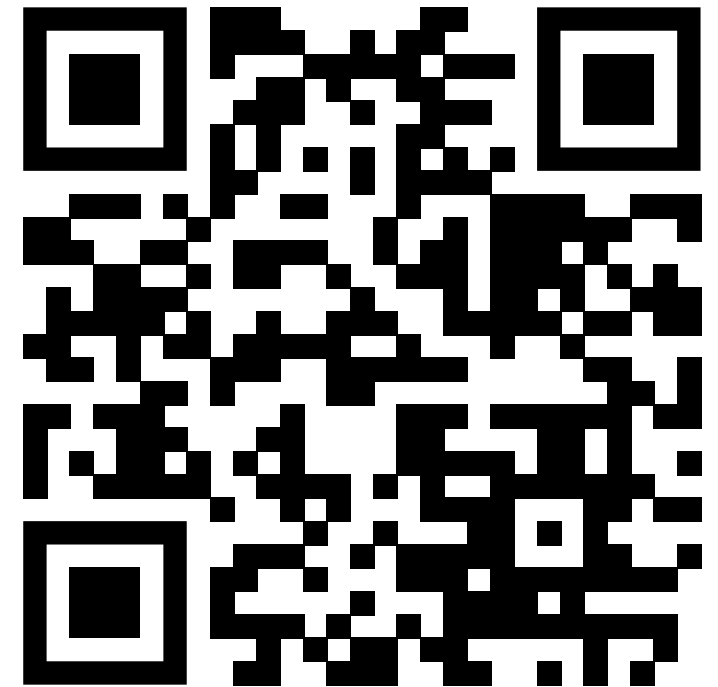


New Student and
Family Programs

FAIRWINDS

**Credit
Union**

fairwinds.org/ucf



**New Student and
Family Programs**

Department of Housing & Residence Life

housing.ucf.edu



Student Neighborhood Relations

nrse.sswb.ucf.edu



New Student and
Family Programs

Dining Services

ucfdining.com



New Student and
Family Programs

**What are the top 3
things every new
Knight must know
about your
department?**



**New Student and
Family Programs**

Dining Services

- Two main components are built into our meal plans:
 - **Meal Swipes** – all-you-care-to-eat dining hall access
 - **Dining Dollars** – dollar for dollar value at all UCF Dining Locations (tax-free!)
- 2. We have a Registered Dietitian on our team!
 - All meal plan holders receive a complimentary consultation
- 3. UCF Dining Rewards
 - Includes a free meal every week, birthday gift, guest swipes, and more for all meal plan holders



Q1: What are the top 3 things every new Knight must know about your department?



New Student and
Family Programs

Dining Services

Fill out this Google Form to receive text messages and emails when meal plan information becomes available!



Q1: What are the top 3 things every new Knight must know about your department?

Housing and Residence Life

1. Select a **Move-In Appointment** time in the Housing Portal!
2. Bring your own moving equipment and **UCF ID**
3. Review parking maps prior to your move-in
 - Long term parking vs. unloading zones



Q1: What are the top 3 things every new Knight must know about your department?



New Student and
Family Programs

Student Neighborhood Relations

1. ucf.offcampuspartners.com
2. Knights Guide to Living Off Campus
3. We do not sign leases or find places for students!
 - We guide you through the process and provide resources that get you to where you need to go



FAIRWINDS

1. Official Student Banking partner for UCF
2. Free Accounts & no fees for UCF Students
3. Financial Freedom Happens on Campus!



Q1: What are the top 3 things every new Knight must know about your department?



New Student and
Family Programs

UCF Police Department

1. **Officers patrol campus 24/7/365** and dispatchers are always available to take your call.
2. **UCFPD's jurisdiction includes all four UCF campuses** – Main, Rosen, Lake Nona, and UCF Downtown – and UCF-managed housing facilities on these campuses. Officers may respond to or assist with emergency calls in the immediate area, as needed.
3. Campus safety is a shared responsibility, so **if you see something, say something** – immediately and to police – so UCFPD can do something about it.



Parking and Transportation Services

1. Parking Permits are required for all vehicles
2. Shuttles and alternative transportation are your friend
3. Know where to go for help or advice (hint our website or the office)



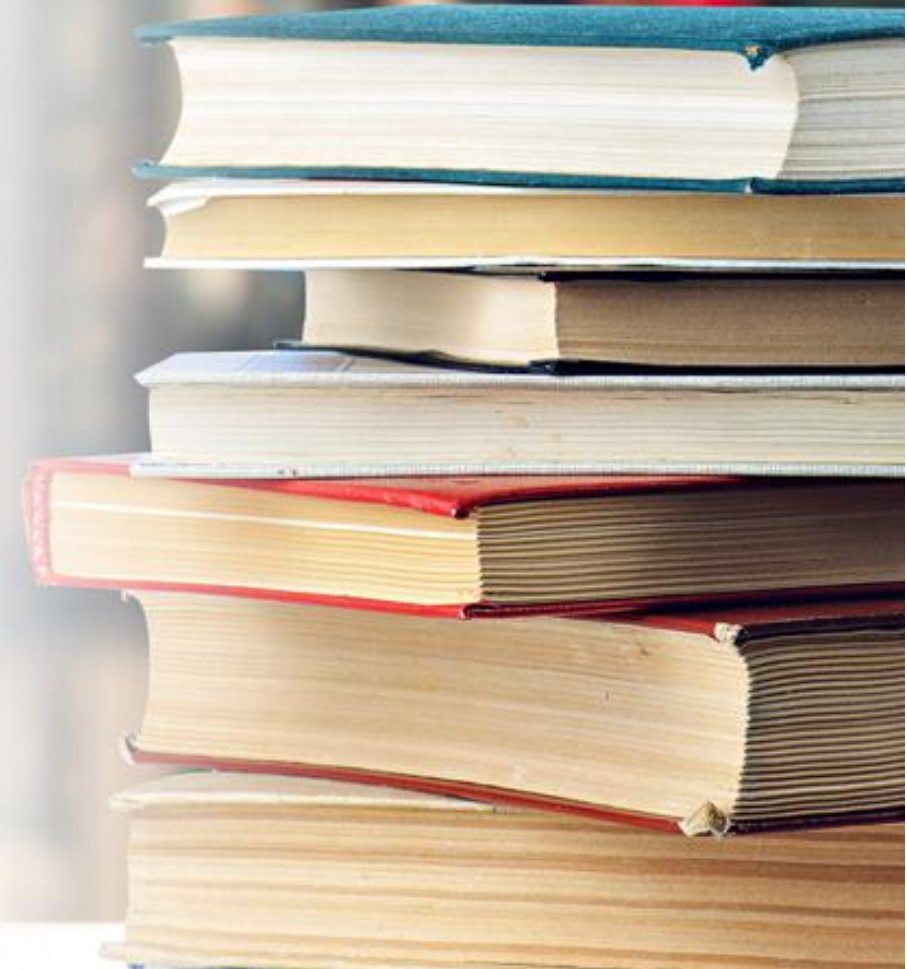
Q1: What are the top 3 things every new Knight must know about your department?



New Student and
Family Programs

Campus Store

1. The Campus Store has worked with your professors to ensure the right course materials are available for all your classes. There are many ways to save!
2. We are not just textbooks! We carry ALL required and recommended course materials.
3. The Campus Store is home of the LARGEST selection of UCF merchandise including those name brands you know and love!



New Student and
Family Programs

Q1: What are the top 3 things every new Knight must know about your department?

Campus Store

Visit welcomeclassof.com and receive **10% OFF** a future purchase.

WELCOME STUDENTS & FAMILIES

GET 10% OFF

YOUR PURCHASE JUST FOR SIGNING UP!

Plus, you'll become a member of our loyalty program, which gets you exclusive deals you won't find anywhere else - all delivered right to your inbox.



Q1: What are the top 3 things every new Knight must know about your department?



New Student and
Family Programs

**Are there any
important dates or
deadlines
associated with
your department?**



**New Student and
Family Programs**

Campus Store



- **First Day Program:** When students **Opt-In**, the cost of course materials is added as a digital course materials fee.

- Deeply discounted, lowest price materials
- The guaranteed right materials
- Single Sign-On (no access codes)
- Access on or before the first day of class

****Log into Webcourses@UCF and click on the Course Materials tab see if you are enrolled in a First Day course****

- **Financial Aid Purchase Program:** Visit my.ucf.edu Student Center to enroll in the Textbook Purchase Program EACH semester.

- Use your approved funds to purchase everything you need for school, including:
 - Textbooks and textbook rental fees (credit card required to secure rental).
 - Required course materials like access codes, culinary kits, medical supplies
 - School supplies like pens, pencils, notebooks, calculators
- Approved funds can be used for purchases from starting **3 weeks before the first day of class through the end of Add/Drop**



New Student and
Family Programs

Q2: Are there any important dates or deadlines associated with your department?

Parking and Transportation Services

- Permits are virtual, go by license plate and start at the time of purchase
- Do not back in/pull through a space
- Follow signage and park in accepted lots and garages for your permit

| | |
|------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| STUDENT & DAILY PERMITS LOT H-4 RESIDENT PERMITS VALID BETWEEN 5:30PM - 7:00 AM NO BACK-IN PARKING | RESIDENT PERMITS ONLY LOT B-8 ALL OTHER RESIDENT PERMITS ARE NOT VALID NO BACK-IN PARKING |
| LAKE CLAIRE PERMITS ONLY LOT H-5 NO R, KP OR D PERMITS NO BACK-IN PARKING | GARAGE E TOWER KP PERMITS REQUIRED NO EVENT PARKING (INCLUDING ARENA & ATHLETIC EVENTS) NO RL, R OR D PERMITS NO BACK-IN PARKING |

Q2: Are there any important dates or deadlines associated with your department?



UCF Police Department

- UCF Alerts are how we let the campus community know about an emergency on campus.
- All students are automatically enrolled in UCF Alert, but we encourage students to regularly verify that their contact information is correct.
- To do this, log on to getrave.com/login/ucf using your NID and password. Under the “My Account” tab, verify the information including your email address and phone number. Your UCF email address is listed by default.
- UCF students may also add a secondary email account, such as a personal email, or for a parent or partner.
- All UCF Alerts are also posted on UCFPD’s social media accounts.



New Student and
Family Programs

Q2: Are there any important dates or deadlines associated with your department?

FAIRWINDS

- No specific dates or deadlines!
- Know that you can get set-up with an account at **any time!**



Q2: Are there any important dates or deadlines associated with your department?



**New Student and
Family Programs**

Housing and Residence Life



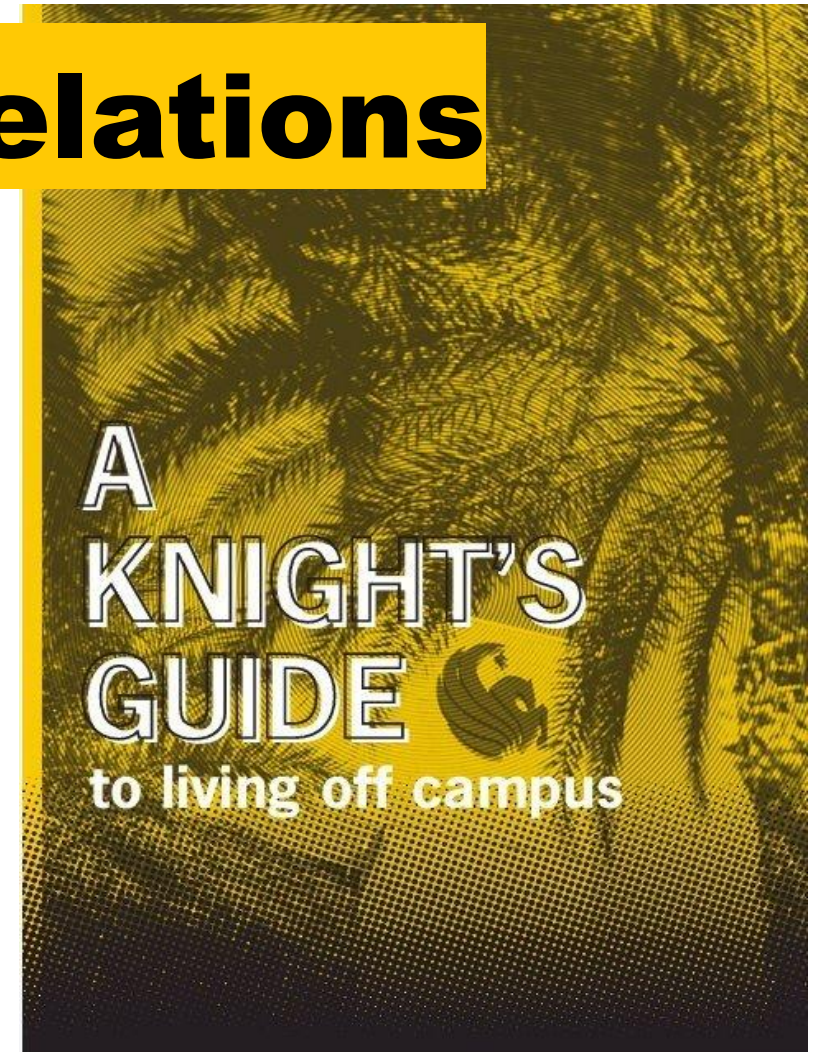
- **Summer Residents**
 - Room selection has passed
- **Summer Move-In**
 - Sunday, June 21 – Monday, June 22
- **Fall Residents**
 - Room selection will take place in June
 - You will get an email with your appointment date about 2 weeks prior
- **Fall Move-In**
 - Thursday, August 20 – Saturday, August 22

Q2: Are there any important dates or deadlines associated with your department?



Student Neighborhood Relations

- Secure housing for your second year during **mid-spring** of your first year!
- Some affiliates fill up during the first semester
 - Do your research early to find the best fit for you!



Q2: Are there any important dates or deadlines associated with your department?

Dining Services

- **Fall 2026**
 - **Begins:** August 22
 - **Last Day to Change:** September 4
 - **Payment Due:** September 11
- Summer and Fall meal plans typically begin the Saturday before classes start and end the day that Housing closes



**What is the most
common
misconception Knights
often have about your
department?**



**New Student and
Family Programs**

Dining Services

Myth: UCF Dining has limited options

Fact: We offer...

- **15+** Retail Dining locations
(with mobile ordering available through Grubhub)
- **2 large** All-You-Care-To-Eat dining halls
- “Local Restaurant Row” locations
(rotating with 7 local restaurants)



New Student and
Family Programs

Q3: What is the most common misconception Knights often have about your department?

Housing and Residence Life

Manage your expectations when it comes to living in and taking care of your own space!

Fact: It's best to prepare yourself knowing how to do the basics of cleaning and maintaining your home!

- If you need maintenance, we aren't mind readers. You must submit a work order to have concerns resolved!
- Do not bring prohibited items that can cause maintenance issues, **like hanging shower caddies!**

Q3: What is the most common misconception Knights often have about your department?



Student Neighborhood Relations

Myth: Financial aid is for on-campus housing only

Fact: You can use funds towards your rent at almost any complex!

- *Click on the Forms tab on the UCF Financial Aid website to review some of these resources. We highly recommend speaking to the Office of Financial Aid to initiate this process.*



New Student and
Family Programs

Q3: What is the most common misconception Knights often have about your department?

FAIRWINDS

Myth: Because *FAIRWINDS* is a Credit Union, people often believe the services are not the same as big banks.

Fact: We offer so many services...

- Mobile banking
- Zelle integration
- Financial literacy education
- *More!*



Q3: What is the most common misconception Knights often have about your department?



New Student and
Family Programs

UCF Police Department

Myth: UCF police officers aren't real cops.

Fact: The UCF Police Department is a dual-accredited law enforcement agency. All 80+ officers meet the same certification and training requirements as those of any other police agency, and the department operates its own dedicated dispatch center.

Q3: What is the most common misconception Knights often have about your department?

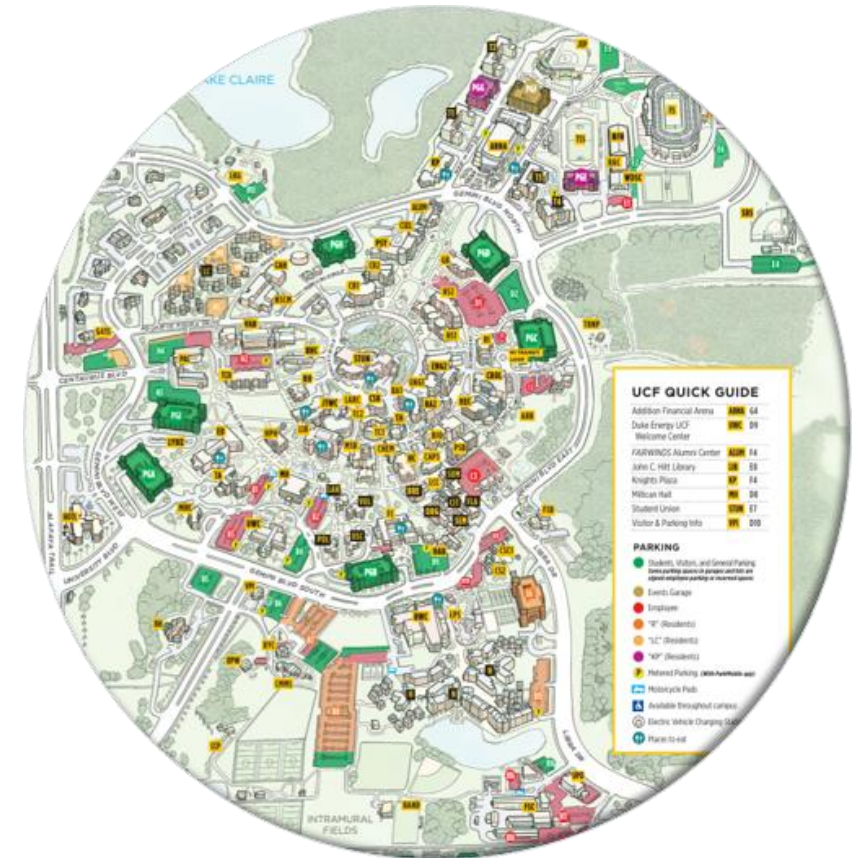


New Student and
Family Programs

Parking and Transportation Services

Myth: There is no parking.

Fact: There is parking, it might not always be directly next to your destination. First few weeks are extremely busy, use outer lots and alternative options.



Q3: What is the most common misconception Knights often have about your department?



New Student and
Family Programs

Campus Store

Myth: Textbooks are more expensive on-campus

Fact: We offer many affordable options...

- Used, rental, digital, and First Day **AND** Price matching
- Used materials are limited, so buy them early!

Q3: What is the most common misconception Knights often have about your department?



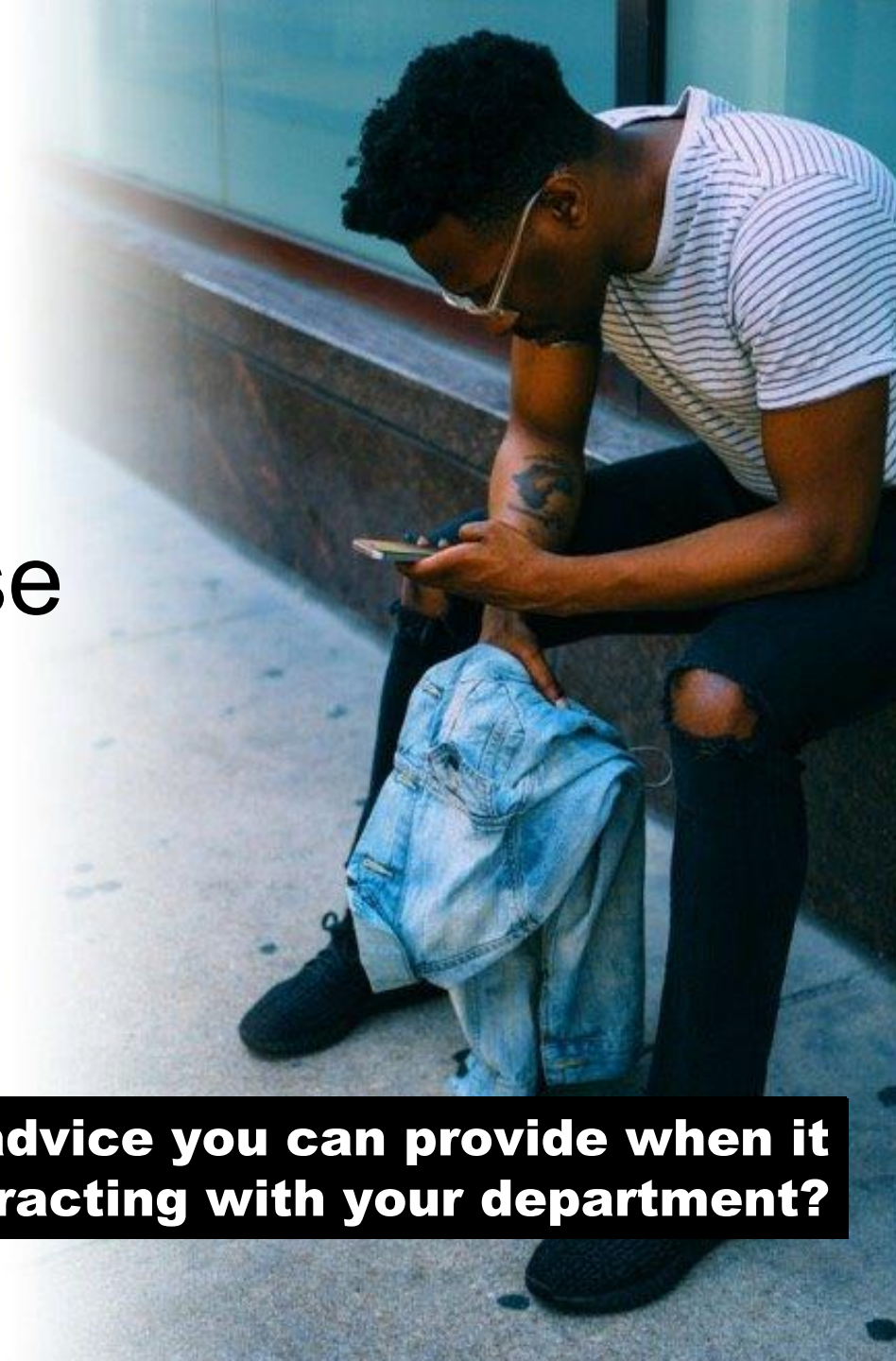
What is one piece of advice you can provide when it comes to interacting with your department?



Campus Store

Follow us on social media for important reminders, merchandise sales, trivia themes, and more

[@ucf.campusstore](https://www.instagram.com/ucf.campusstore)



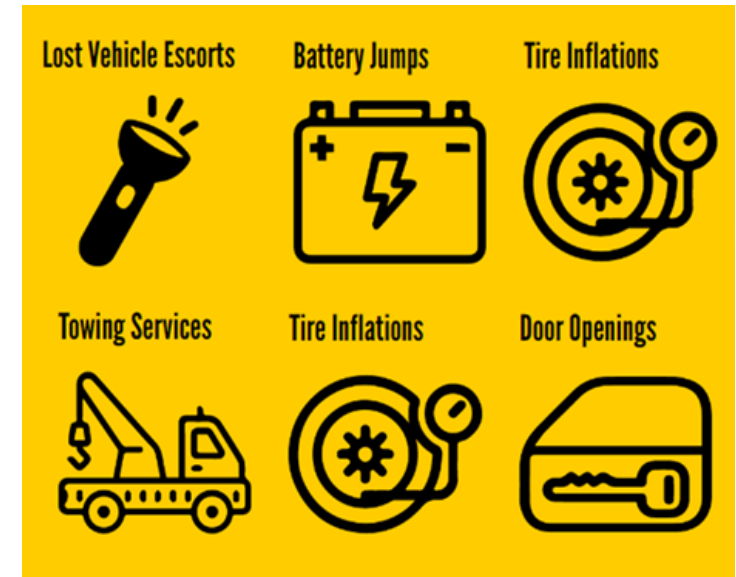
Q4: What is one piece of advice you can provide when it comes to interacting with your department?



New Student and
Family Programs

Parking and Transportation Services

- Communicate Early and Ask Questions, we are here to help.
- Motorist Assist Program **(407) 823-5555** between 7:30am and 7:00pm to help with the follow most common vehicle issues.



Q4: What is one piece of advice you can provide when it comes to interacting with your department?



UCF Police Department

- **If you see something, say something** – immediately and to police – and UCFPD will do something.
- Never hesitate to reach out. We are **your** police department, proudly serving and supporting our community **whenever you need us.**

Q4: What is one piece of advice you can provide when it comes to interacting with your department?



New Student and
Family Programs

FAIRWINDS

- Don't navigate finances alone.
- We are your financial advocate.



Q4: What is one piece of advice you can provide when it comes to interacting with your department?



**New Student and
Family Programs**

Housing and Residence Life

Lean on our **24/7** staff to help you!

They can help you communicate with roommates, or even help guide you to some resources that you might be needing.



Q4: What is one piece of advice you can provide when it comes to interacting with your department?



New Student and
Family Programs

Student Neighborhood Relations

Going to your apartment's individual leasing office is the best way to get information about their specific property and process!



Q4: What is one piece of advice you can provide when it comes to interacting with your department?



New Student and
Family Programs

Dining Services

- Reach out if you have any allergies or special dietary needs!
- We accommodate a wide range of dietary restrictions.
 - **True Balance Station:** *featuring meals made free of the top nine major allergens ('63 South)*
 - **Medi Eat Station:** *Halal Certified meals (Knightro's)*
 - Contact our registered Dietitian with any accommodation requests
- Follow us on social media @UCFDining



FERRELL COMMONS



ADDITION
FINANCIAL
ARENA



New Student and
Family Programs

Q4: What is one piece of advice you can provide when it comes to interacting with your department?

**What's one thing you
haven't had
an opportunity to
share yet?**



**New Student and
Family Programs**

Dining Services

Online at ucf.dining.com

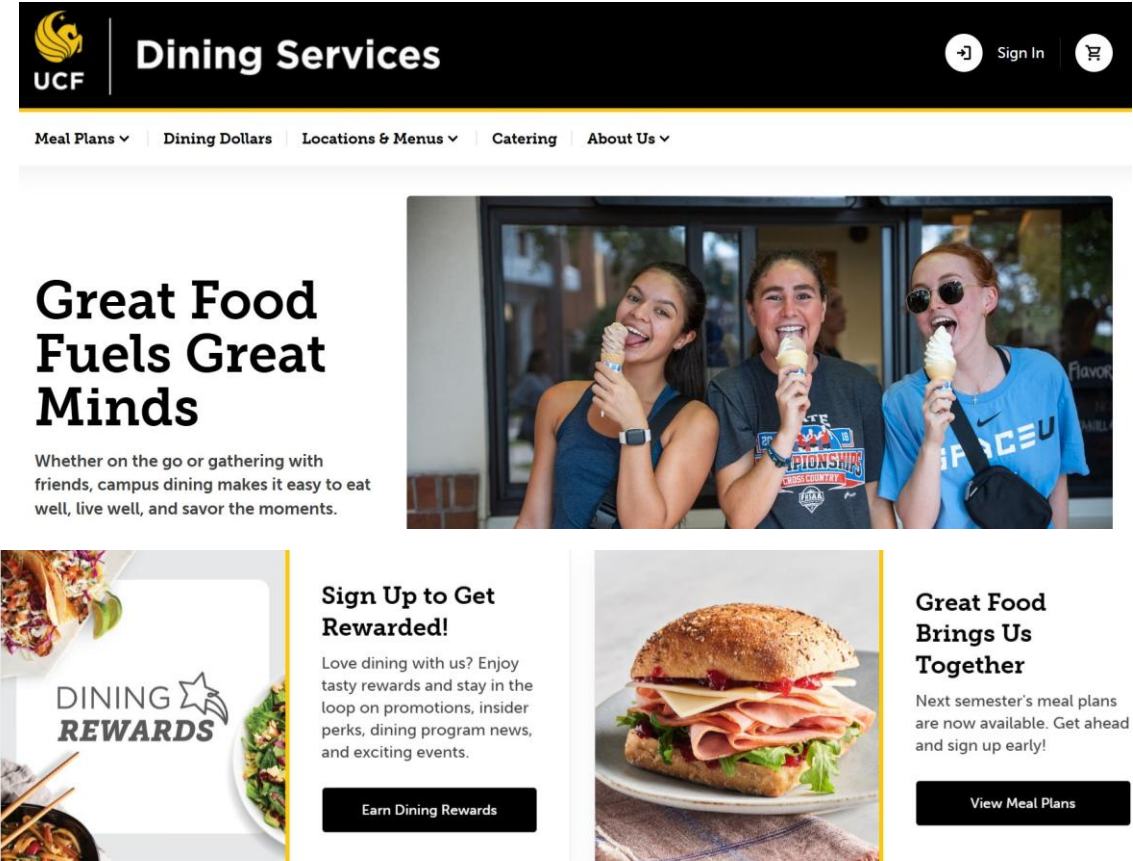
Bill to UCF account

PayPal: monthly payments

In-Person

Resource Fair

Dining Services Office



The screenshot shows the UCF Dining Services website. At the top, there is a navigation bar with the UCF logo, the text "Dining Services", and links for "Sign In" and a shopping cart icon. Below the navigation bar, there are several menu items: "Meal Plans", "Dining Dollars", "Locations & Menus", "Catering", and "About Us". The main content area features a large banner with the headline "Great Food Fuels Great Minds" and a sub-headline "Whether on the go or gathering with friends, campus dining makes it easy to eat well, live well, and savor the moments." To the right of the banner is a photograph of three young women eating ice cream. Below the banner, there are two promotional cards. The first card is titled "Sign Up to Get Rewarded!" and includes the text "Love dining with us? Enjoy tasty rewards and stay in the loop on promotions, insider perks, dining program news, and exciting events." with a button labeled "Earn Dining Rewards". The second card is titled "Great Food Brings Us Together" and includes the text "Next semester's meal plans are now available. Get ahead and sign up early!" with a button labeled "View Meal Plans".

Q5: What's one thing you haven't had an opportunity to share yet?

Housing and Residence Life

We have tours tomorrow
of all our residence halls
from 1:00-3:00pm!

**There is no sign up
necessary, just go to the
community center.**



New Student and
Family Programs



**Q5: What's one thing you haven't
had an opportunity to share yet?**

Student Neighborhood Relations

It doesn't matter where you live; it just matters that you are **engaged** and stay up-to-date on things happening around campus!



Q5: What's one thing you haven't had an opportunity to share yet?



New Student and
Family Programs

FAIRWINDS

Visit us during
the RSO &
Resource fair
today!



Q5: What's one thing you haven't had an opportunity to share yet?



New Student and
Family Programs

UCF Police Department

- UCFPD's in-house training unit provides extensive, ongoing training that goes well beyond state requirements, including in active threat response.
- All officers are trained in crisis intervention – ensuring we respond to mental health calls effectively and compassionately.
- UCFPD can be reached 24/7/365 by calling 407-823-5555. **Always dial 911 in an emergency**, whether on or off campus. Let the dispatcher know your specific location on campus.



New Student and
Family Programs

Q5: What's one thing you haven't had an opportunity to share yet?

Parking and Transportation Services

- A valid UCF ID is required prior to boarding shuttles.
- Visit ucf.transloc.com/routes to track shuttles in real time or download the UCF Mobile app!
- Visit parking.ucf.edu for updated shuttle routes and schedules for Lake Nona, Downtown, Rosen Campuses, Publix and Waterford Lakes shopping, and surrounding apartment complexes close to Main Campus.



New Student and
Family Programs

Q5: What's one thing you haven't had an opportunity to share yet?

Campus Store

*We are so much more than just textbooks.
We host many events throughout the year to
support student success and socialization.*

- De-stress events during finals
- Open mic events
- Weekly trivia
 - *Rated the #3 Trivia in all of Orlando,
by Orlando Weekly Magazine!*

Q5: What's one thing you haven't had an opportunity to share yet?



New Student and
Family Programs



**New Student and
Family Programs**

Living the Knight Life

| Campus Store | Parking & Transportation Services | UCF Police Department | FAIRWINDS Credit Union | Student Neighborhood Relations | DHRL | Dining Services |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>Location:</p> <ul style="list-style-type: none"> ○ John T. Washington Center ○ Knights Plaza ○ Rosen <p>Phone: (407) 823-2665</p> <p>Social Media: @ucf.campusstore</p> | <p>Location: Garage B</p> <p>General Phone: (407) 823-5812</p> <p>Motorist Assistance Phone: (407) 823-5555</p> <p>Social Media: @ucfparkserv</p> | <p>Location: UCFPD – Libra Drive</p> <p>Non-Emergency Phone: (407) 823-5555</p> <p>Emergency Phone: 911</p> <p>Social Media: @ucfpublicsafety</p> | <p>Location: John T. Washington Center</p> <p>Branch Phone: (407) 206-5780</p> <p>Email: UCFCampus@fairwinds.org</p> <p>Social Media: @fairwindscu</p> | <p>Location: Housing Services</p> <p>General Phone: (407) 882-7233</p> <p>Email: snr@ucf.edu</p> | <p>Location: Housing Services</p> <p>General Phone: (407) 882-4663</p> <p>Social Media: @ucfhousing</p> | <p>Location: 4115 Pyxis Ln, Ferrell Commons</p> <p>General Phone: (407) 823-2651</p> <p>Email: ucfdining@ucf.edu</p> <p>Social Media: @ucfdining</p> |



New Student and Family Programs

Visit our tables at the RSO & Resource Fair today!