



**New Student and  
Family Programs**

The background of the entire image is a photograph of a campus walkway at night, illuminated by warm yellow streetlights. The walkway is paved with interlocking cobblestones. In the background, there are palm trees and a building with the words "Student Union" visible on its facade. A street lamp with two globes is also visible.

# **Safe and Responsible Knights**

# **UCF Public Safety and Police**

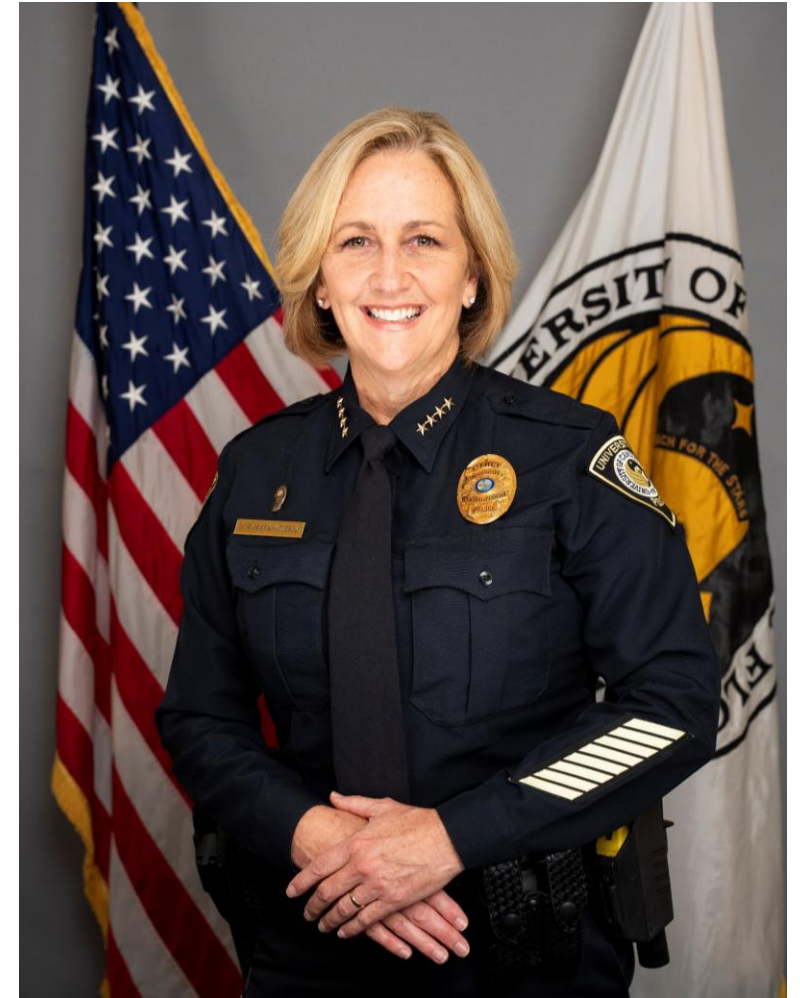
*Sgt. Terrell Alexander*



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# Public Safety

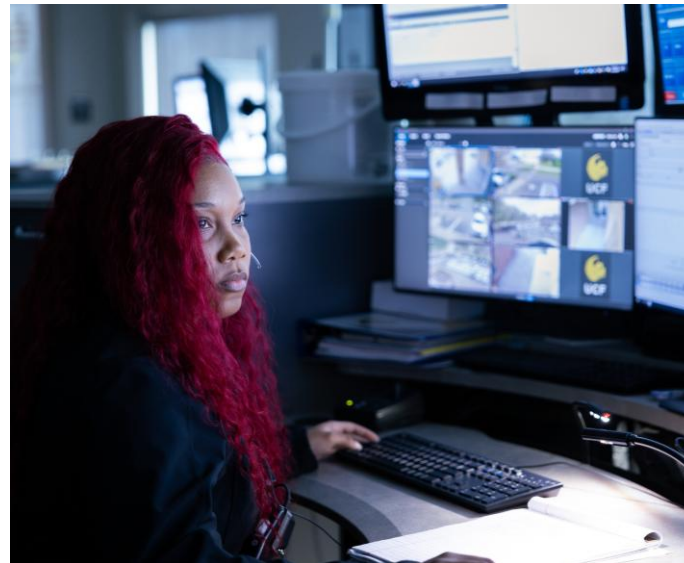
- **Campus and community safety is our TOP priority.**
- Public Safety consists of **four departments – UCFPD,** Victim Services, the Department of Emergency Management, and the Department of Security
- Led by Associate Vice President of Public Safety and Chief of Police, **Dr. Robin Griffin-Kitzerow**
- UCFPD has jurisdiction across all **four university campuses and two affiliated apartment complexes:**
  - Main Campus
  - UCF Downtown
  - Rosen College of Hospitality Management
  - Health Sciences Campus in Lake Nona
  - Knights Circle
  - Pointe at Central



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# UCF Police Department Overview

- Dual-accredited with about **80 sworn officers**
- Communication Center housed in the police department on campus with **certified dispatchers**
- **Multiple divisions within UCFPD:**
  - Community Outreach and Crime Prevention
  - Special Investigations and Intelligence Division
  - K-9
  - Threat Management Team
  - Emergency Response Team
  - Special Response Team



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# What You Need to Know

- **Emergencies** -- Always dial **911** in an emergency, whether on or off campus. Let the dispatcher know your specific location on campus.
- **Non-Emergencies** -- Call **UCFPD's non-emergency line 24/7 at 407-823-5555.**
- **Blue Light Phones** -- More than **250 blue lights phones** are available throughout UCF's campuses. These phones automatically connect to a UCF Police dispatcher.
- **Traffic Safety** -- It's up to all of us to keep our roads safe. The speed limit on campus is between **20-30 mph**. Drive carefully and be mindful of pedestrian crosswalks.
- **Personal Property** -- Theft is the **#1** crime on campus, and they are often **crimes of opportunity**. Never leave personal items unattended and register your property with UCFPD.



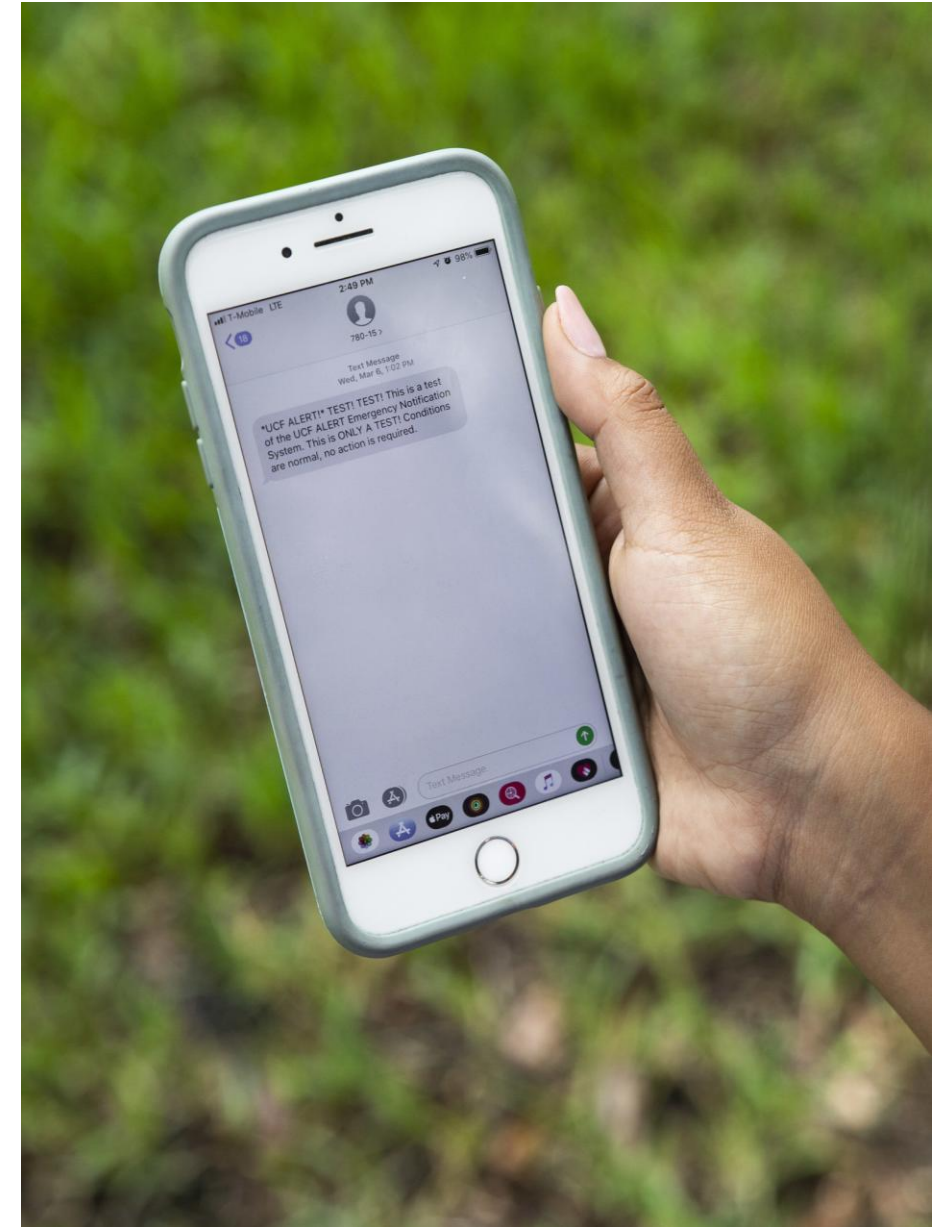
# What You Need to Know

- If you **see something, say something** – immediately and to police – and UCFPD will do something.
- UCFPD's in-house training unit provides extensive, ongoing training that goes well beyond state requirements, including in **active threat response**
- We care about the community we serve, which is why all our officers are trained in **crisis intervention** – ensuring we respond to mental health calls effectively and compassionately



# UCF Alerts

- All students are **automatically** enrolled in the UCF Alert mass notification system. Now is a good time to make sure contact information is current.
- To do this, log on to **getrave.com/login/ucf** using your NID and password. Under the “My Account” tab, verify the information including your **email address and phone number**. Your UCF email address is listed by default.
- UCF students may also add a secondary email account, such as a personal email, or for a parent or partner.
- All UCF Alerts are also posted on UCF and UCFPD’s social media accounts.



# **Victim Services**

*Laura Valle, Director*



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## **Victim Services Mission**

To collaborate with and empower organizations and individuals to eliminate violence in our community through advocacy, education, and training.



# Support, Education, & Prevention

- UCF Victim Services provides 24/7 confidential advocacy and support to the UCF Community.
  - There are some limitations with confidentiality
- UCF Victim Services offers educational programming to all members of the campus community.
  - *Class presentations, tabling, violence prevention, bystander intervention*
- UCF Victim Services hosts educational events throughout the academic year to promote safety here on campus.
  - *Q&A panel discussions and awareness events*



# Overview

- Prevention education
- Crisis Support
- Emotional support
- Safety planning
- Community partnerships
- Resources and referrals
- Reporting & disclosure options



# Virtual Programs

UCF Victim Services hosts two educational Webcourses for the UCF community to encourage comprehensive awareness of all issues relating to campus safety.



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# Green Dot

- Green Dot is a bystander intervention training program that aims to reduce power based personal violence on campus by training students, faculty, and staff how to become active bystanders.
- Online Green Dot programming is available to all students and employees.



DIRECT



DELEGATE



DISTRACT



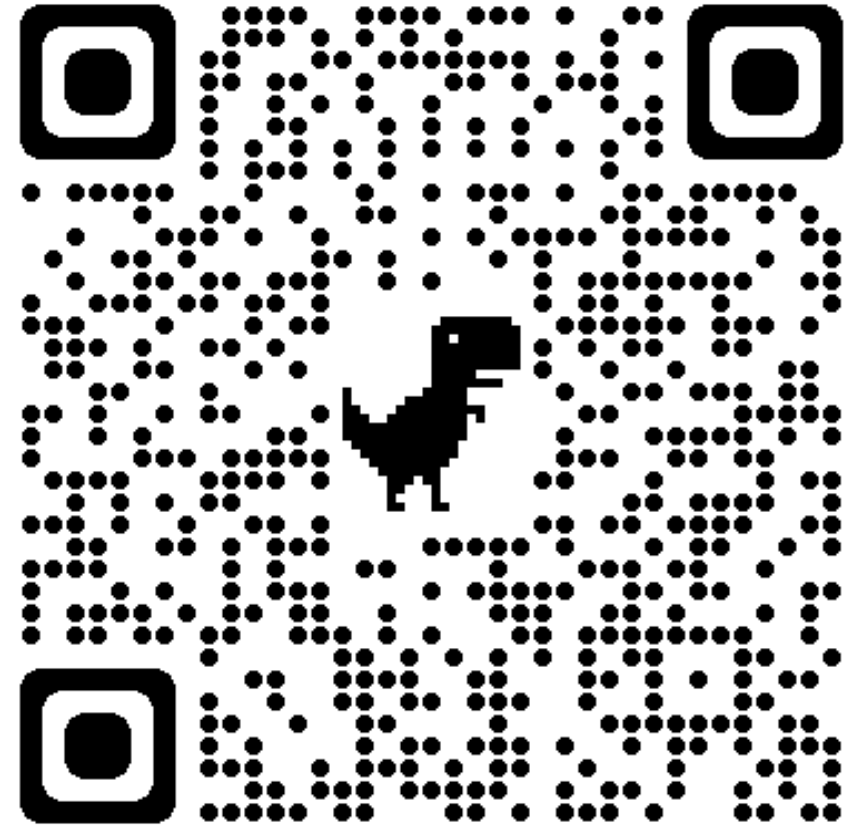
UCF

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*Image retrieved from <https://www.ju.edu/greendot/>*

# In Summary

- Scan the QR code to visit UCF Victim Services website
- Email us at [askanadvocate@ucf.edu](mailto:askanadvocate@ucf.edu)
- UCF Victim Services is free, confidential, and 24/7:
  - **Hotline (407) 823-1200**
  - **Textline (407) 823-6868**
  - **Live Chat feature on our website**
    - **Monday-Friday during business hours**



# Dean of Student Office

**Student Conduct & Academic Integrity  
and Student Care Services**

*Michelle Guerro, Assistant Director*



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# Student Conduct & Academic Integrity Overview



- Educate students on **community responsibilities** and **behavioral standards**.
- Help students understand the importance of **making critical decisions** for their **individual growth** and **ethical development**.
- Promote a campus climate of **personal accountability**.
- Promote a **safe and inclusive atmosphere** conducive to student success.



# Student Conduct & Academic Integrity

- **Student Handbook:** Golden Rule Student Handbook
- **UCF Rules of Conduct:** Apply both on and off campus
- **Get Involved:** Student Conduct Board
- **Incident Reporting:** Receive majority of reports from UCFPD & local PD, faculty, staff and students
- What We See:
  - Period of exploration, experimentation, and testing for students.
  - Period of transition from late adolescence to adulthood.
  - Students are testing beliefs and values learned at home.
  - May make choices that are inconsistent with these values.
  - Part of the developmental process and is normal. However, students must also learn that the choices they make may not be healthy and may have consequences.



<https://scai.sswb.ucf.edu/>

[goldenrule.sdes.ucf.edu](https://goldenrule.sdes.ucf.edu)



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# Student Conduct & Academic Integrity

- UCF is a large campus, and we encourage all Knights to remain open-minded and to reach a common ground about issues when they arise.
- A basic rule is always to remain respectful to others. It is important to stay understanding and polite.
- Five Modules
  - Honor Your Knighthood
  - Hazing Prevention
  - Let's Be Clear
  - Academic Integrity
  - Career Services



# Student Care Services

- **Who We Are:** Student Care Services (SCS) serves as the heart of our campus. When students are in distress or facing a crisis, SCS responds by providing non-clinical individualized, coordinated care for the student.
- **Support:** SCS provides guidance, resources, and referrals to UCF students facing distressing situations that significantly affect their overall success.
- **Intervention:** Our team manages the referral process, connects students to campus and community resources, develops action plans to promote student success, and offers education and outreach to the UCF community.
- **Connect:** Parents and families are welcome to communicate with Student Care Services and submit a care referral (SOC form) at any time through the Student Care Services website. Student walk-ins are always welcome!

***Our office is in Ferrell Commons Room 196, near Parking Garage B, '63 South and the Housing Administration Building.***



# Student Care Services: SOC Referral

- **Student of Concern:** The Student of Concern process allows students, staff, faculty, guest, and UCF community members to report concerning behavior exhibited by a student. It is our goal to intervene before the student reaches a crisis level.

*If this referral is due to an active emergency or an imminent threat of harm to self or others, please call 911 immediately.*

- **What Behavior Qualifies:** There are many instances where a student's behavior can cause concern. Here are some of the signs to look for:

- Change in personal hygiene
- Anxiety and panic
- Excessive absence / tardiness
- Withdrawing from social situations

**Scan below for more information on our Student of Concern form:**



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# Student Care Services Assistance

- **Mental Health Support:** Student Care Services (SCS) offers non-clinical resources, support, and mental care to students who feel overwhelmed, stressed, depressed, or burned out. Additionally, SCS acts as the centralized point for student concern reports related to mental health and behavioral concerns. Your Knight can connect with our office for concerns such as:

- Neurodivergence support
- Anxiety/stress
- Roommate conflict
- Transition to college support

*If there is an imminent risk of harm or danger, please dial 911.*



# Student Care Services Assistance

- **Educational Related Support**

- Student Care Services provides support for students facing academic difficulties, excessive absences from class, or personal challenges such as death or loss. We connect students with faculty, staff, resources, and support services to help them successfully transition back to campus and progress towards degree completion. Students may request a Class Absence Notification or a Letter of Advocacy.

- **Basic Need Support & Emergency Funding**

- The University of Central Florida understands that a variety of unplanned hardships can arise. UCF offers students in emergency and crisis situations with emergency funding options. Student Care Services provides support to students who disclose homelessness, housing insecurity, food insecurity, and financial insecurity.

To learn more about Student Care Services,  
please visit: <https://scs.sswb.ucf.edu/>



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# Office of Nondiscrimination & Accommodations Compliance

*Christey Oberbeck,  
Deputy Title IX Coordinator  
& Training Specialist*



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# ONAC's Mission

**Oversees and implements the University's program for compliance with federal and state laws covering**

- **Equal opportunity and civil rights**
- **Title IX**
- **Accommodations (Disability, Pregnancy and religious)**

**We are committed to ensuring that all students, faculty, and staff can learn, work, and live in an environment free from *unlawful discrimination, harassment and retaliation.***



# What is Title IX?

**Title IX is a federal civil rights law that ensures equal opportunity to any educational program.**

It prohibits discrimination based on **sex** including:

- Sexual harassment & sexual assault
- Dating & domestic violence
- Stalking
- Pregnancy & parenting discrimination
- Gender-based harassment
- Unequal treatment in programs & activities



# The Importance of Title IX for Your Student

- **Title IX helps by ensuring your student has:**
  - A safe environment to learn & grow
  - Equal opportunities in academics, athletics, & activities
  - Support if they experience or witness misconduct
  - A fair and prompt process for resolving concerns
  - Protection from retaliation
  - Access to accommodations/ supportive measures



# Pregnancy & Parenting Rights

Under Title IX, pregnant & parenting students are entitled to:

- Excused, medically necessary absences
- Make-up work and extended deadlines
- Breaks for restroom use, snacks, & comfort
- Classroom adjustments
- Lactation space access



*Scan me*



# Prevention & Education – What Students Should Know

## We inform students:

- How to recognize concerning behavior
- How to report sexual misconduct or discrimination
- How to support friends and seek help
- How consent, healthy relationships, and personal boundaries work
- Where confidential and nonconfidential resources are
- How & when to seek assistance



# Reporting options



Students can report

- Directly to the Title IX Office
- Through an online form [www.Letsbeclear.ucf.edu](http://www.Letsbeclear.ucf.edu)
- To professors or staff (who must share concerns with us)
  - To law enforcement (optional, not required)



# At ONAC, we are committed to:

- Prompt, fair, and neutral processes
- Trauma-informed practices
- Respecting student autonomy
- Preventing retaliation
- Educating the community
- Addressing issues before they become crises

[www.letsbeclear.ucf.edu](http://www.letsbeclear.ucf.edu)



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# Wrapping Up



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# Being A Responsible Knight

- Know the Code! UCF's Rules of Conduct are found in the Golden Rule Student Handbook
  - [goldenrule.sdes.ucf.edu](https://goldenrule.sdes.ucf.edu)
- Connect with the UCF app! This is how we communicate important messages with students and families.
  - [ucfmobile.ucf.edu](https://ucfmobile.ucf.edu)
- Students must complete the Honor Your Knighthood modules by early fall semester!
  - [honor.sdes.ucf.edu](https://honor.sdes.ucf.edu)
- Live the UCF Creed! Together, with Integrity, Scholarship, Community, Creativity, and Excellence, we can build a better future for everyone!
  - [creed.ucf.edu](https://creed.ucf.edu)



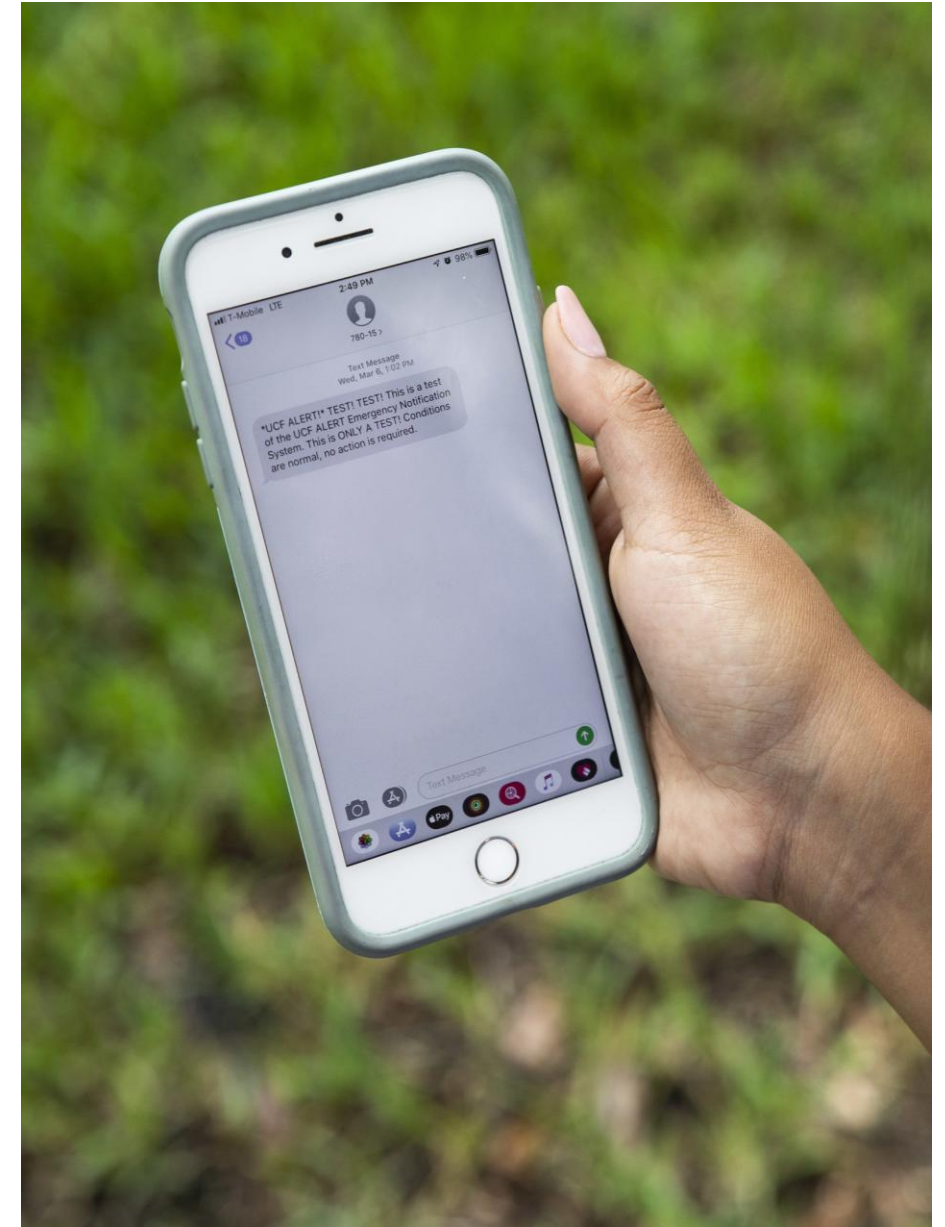
# As A Parent / Family Member / Friend...

- **Start conversations early about behavioral expectations** – setting a good ethical framework now can prevent setbacks later
- **Remain active in your student's life.** You are a critical support and resource for them, and they need you
- Encourage your student to **become very familiar with the Golden Rule Student Handbook and the UCF Creed**
- **Know the safety measures in place** for students and how to access them
- Encourage students to **complete the required online Honor Your Knighthood modules**
- We are here to partner with you along this journey. **Remember, UCF Cares!**



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# Save These Numbers!

*or take a photo!*

UCF Police Non-Emergency // **407-823-5555**

UCF Victim Services // **407-823-1200 (call)**

**407-823-6868 (text)**

Counseling and Psychological Services  
(CAPS)

**407-823-2811**

Visit **UCFCARES.com** for additional  
campus support information.



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**Welcome to the UCF Knights Family!**



**And thank you for  
being a continued  
partner for your  
student's safety,  
well-being, and  
success!**



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